

Skyll inte på användaren

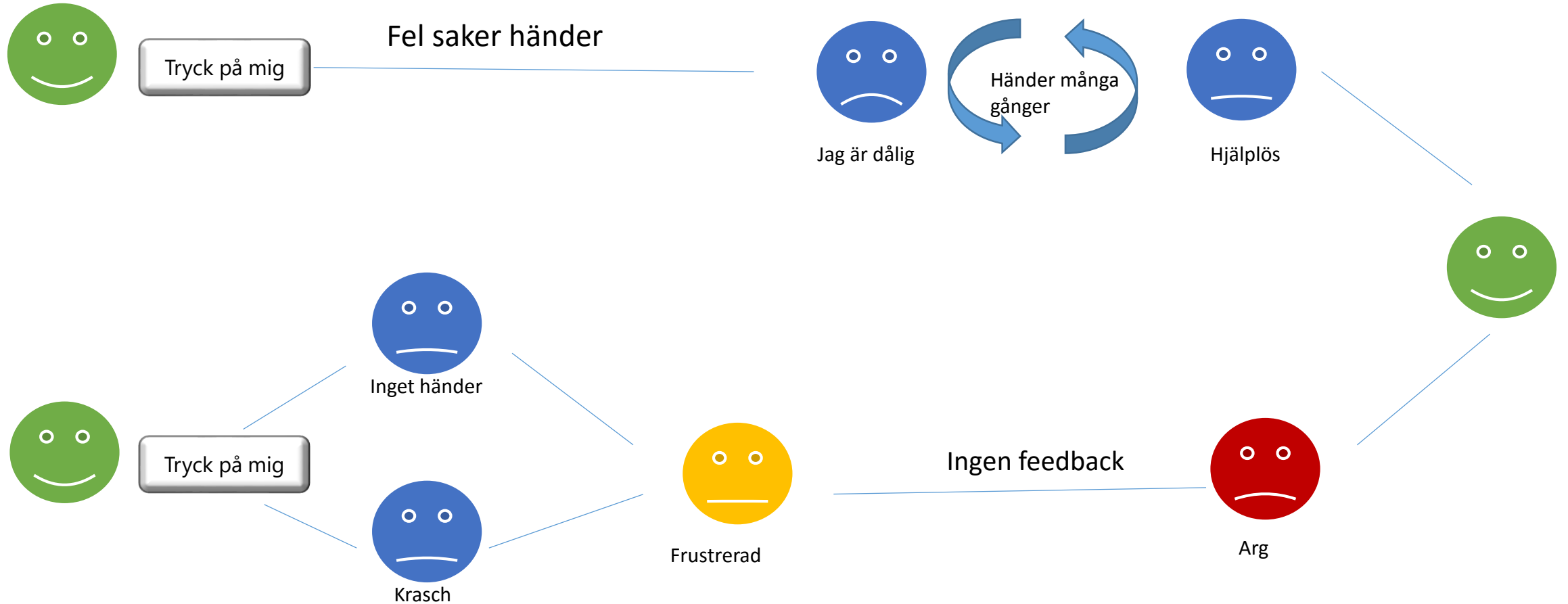


Oscar Rydberg

Twitter: @orydberg | Blog: orydberg.com



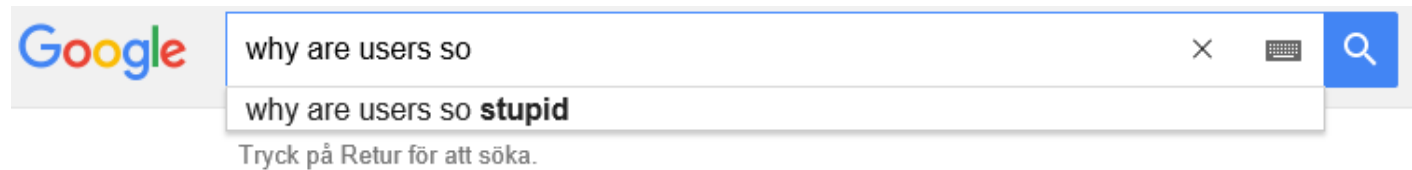
Hur Användare bryts ner





DET BÖRJAR MED ER

Google – attitydproblem i branschen

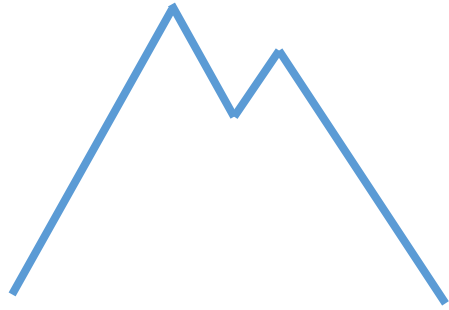
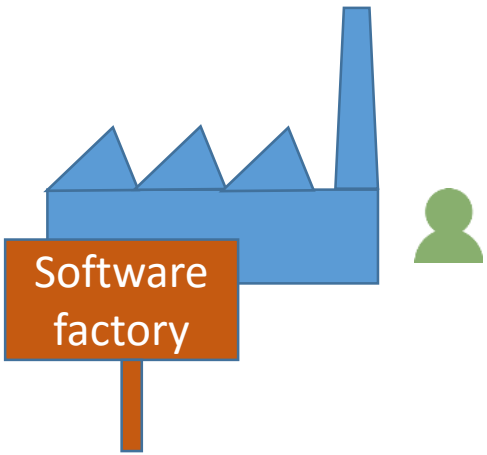


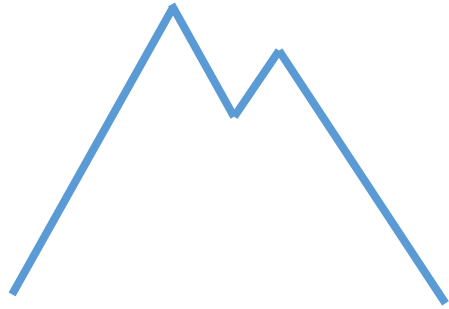
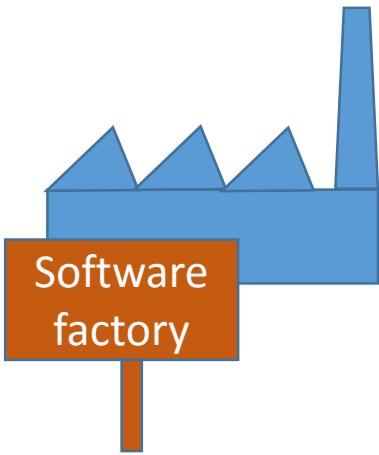
Det började för länge sedan...

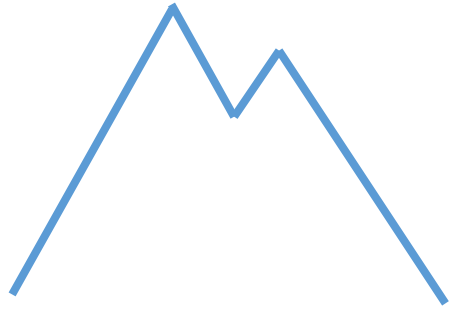
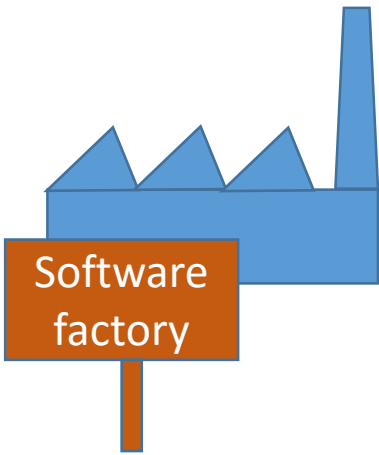


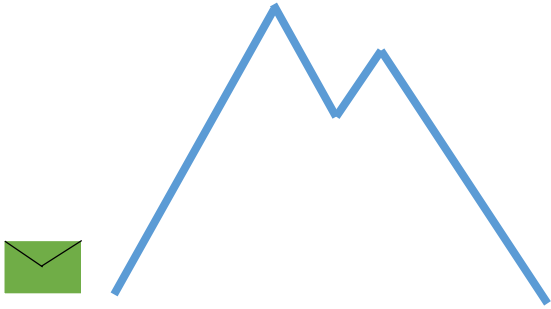
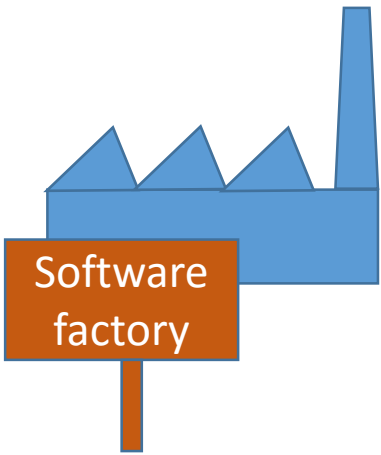
Thomas Edison 1889:
"De som använder phonographen förstår
inte hur den ska användas"

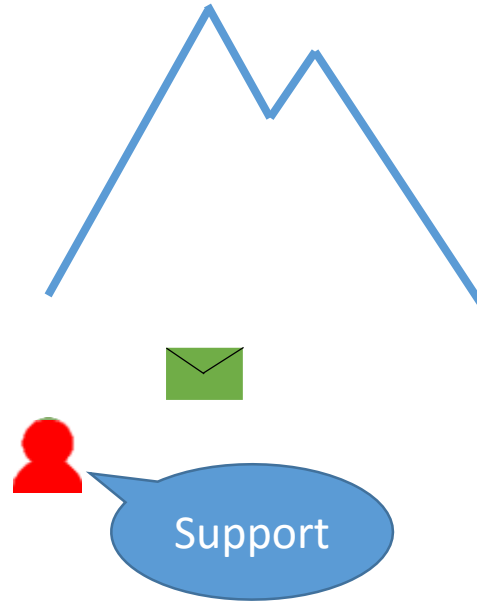
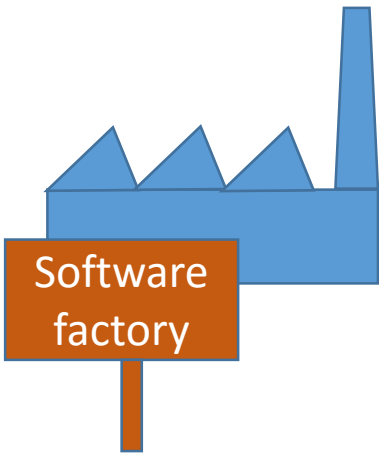
“Customer collaboration over contract negotiation”



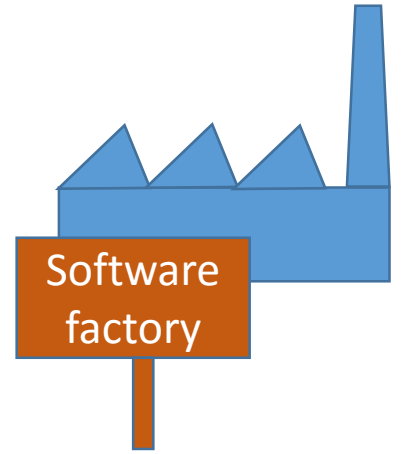




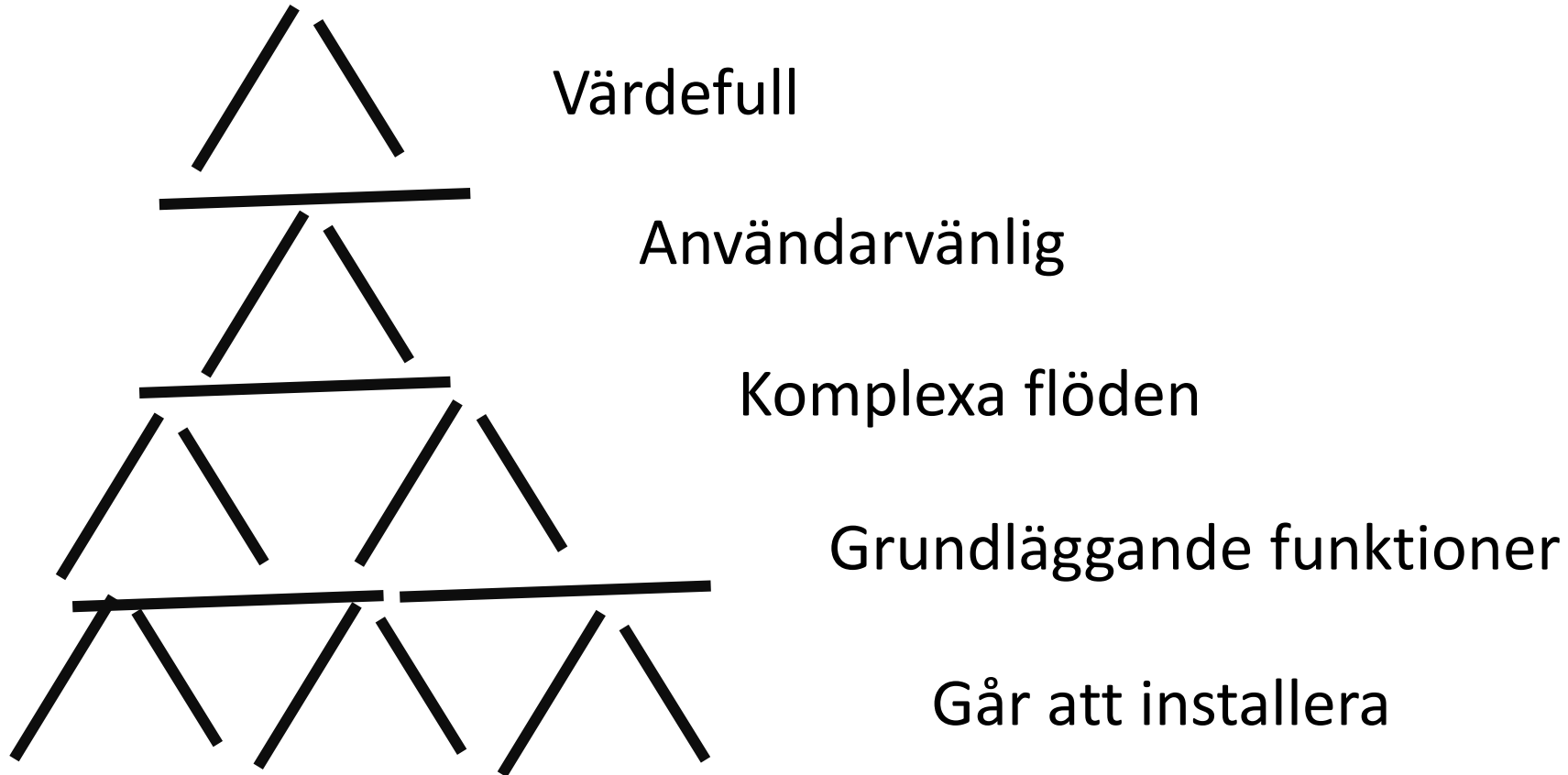


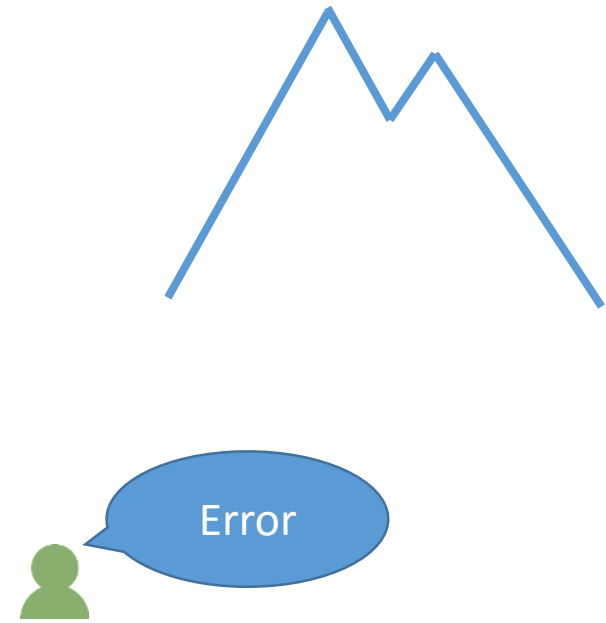


Test



Kvalitet som ett korthus





Användaren hittar fel

Vad är ett bra felmeddelande?

Inget
felmeddelande

Fixa felet

Bli medlem på Mina sidor

Förnamn *

pscar



Efternamn *

Rydberg

Personnummer *

7401010100

Skriv in personnumret enligt formen ÅÅMMDD-NNNN.

Adress

Postnummer

Ort

Skyll inte på användaren

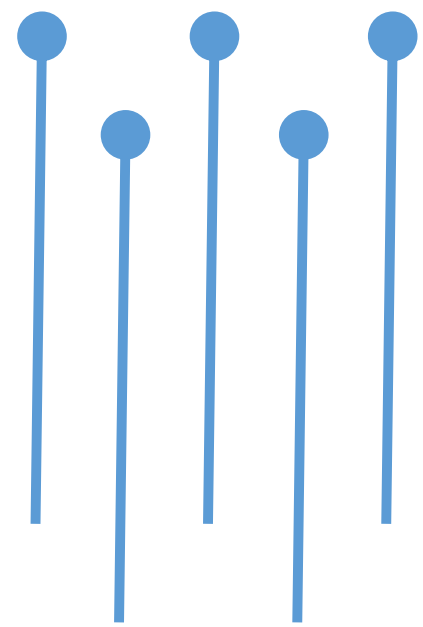
Internal Server Error

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator, 3014g@hppapro.com and inform them of the time the error occurred, and anything you might have done that may have caused the error.

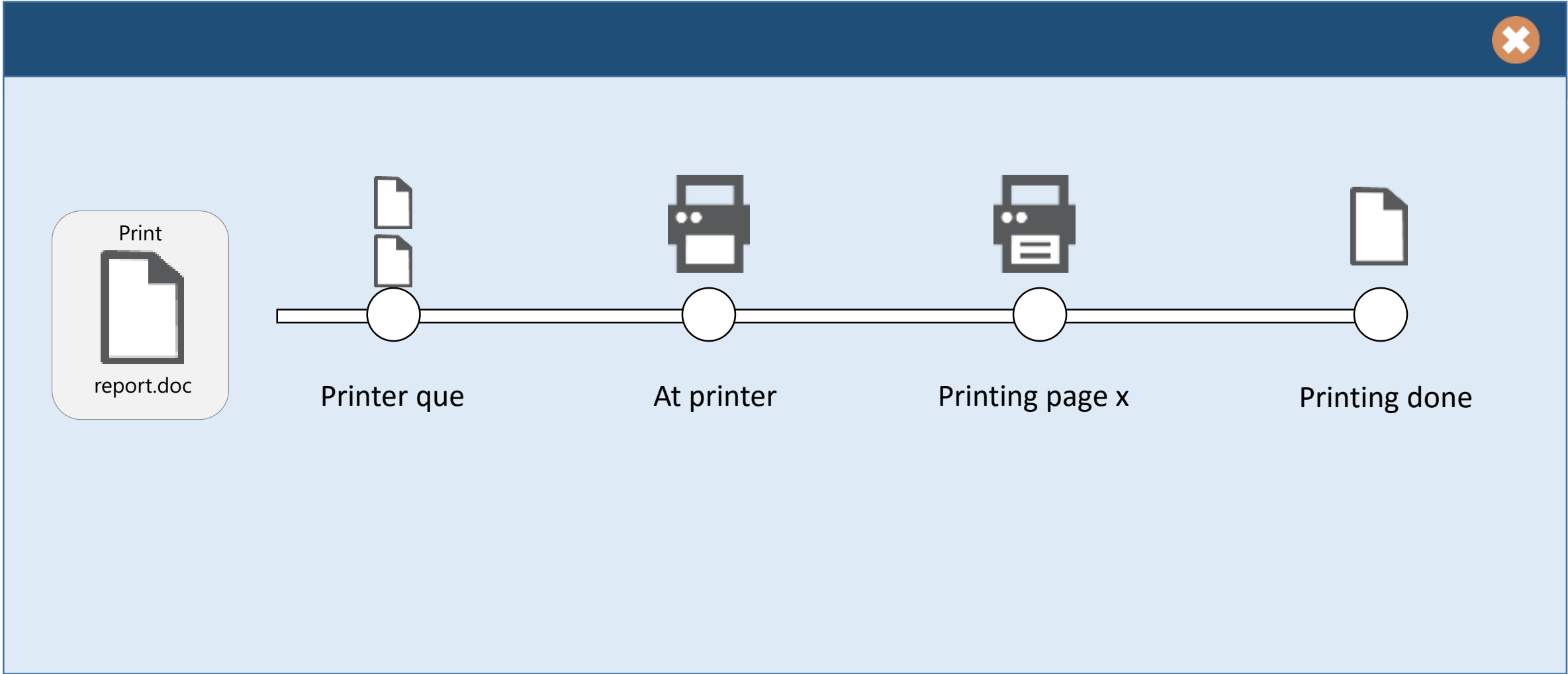
More information about this error may be available in the server error log.

Skyll inte på användaren

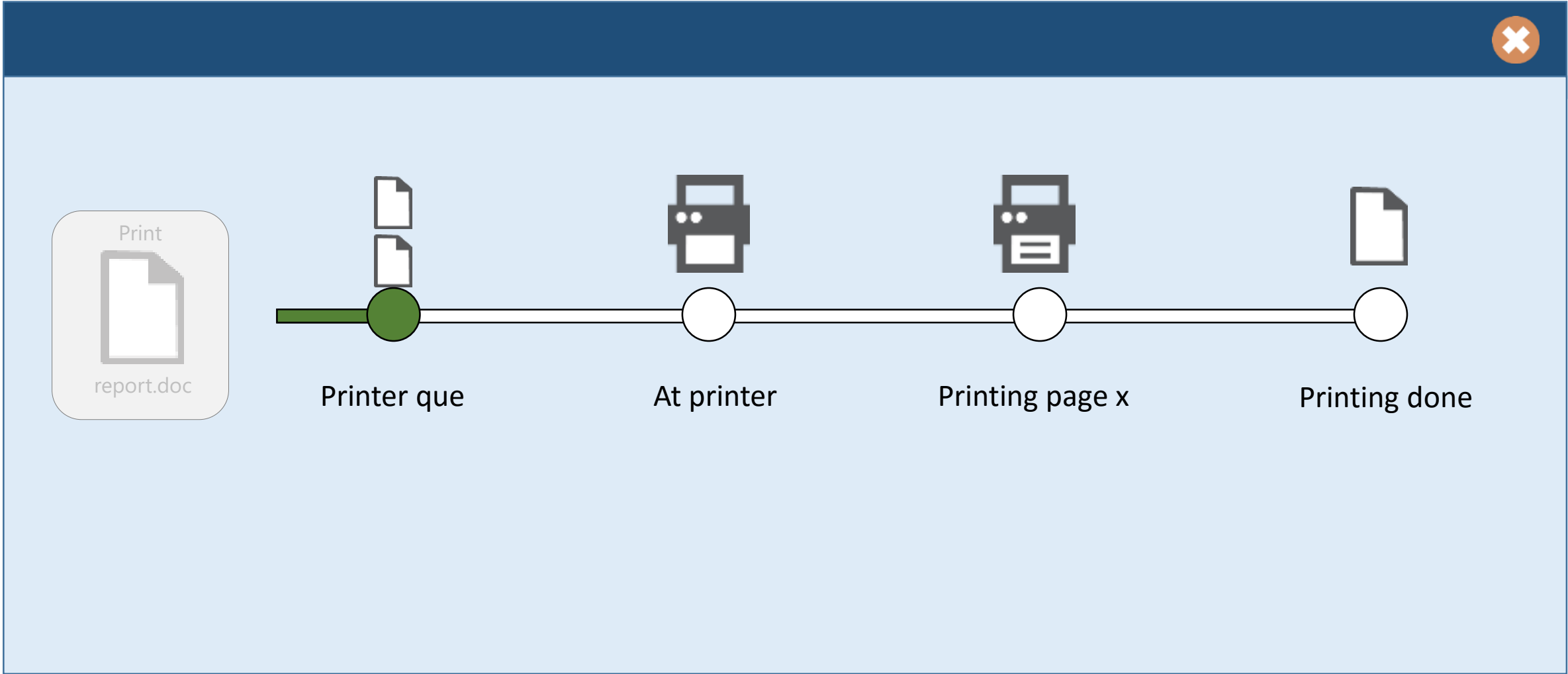


75-95%

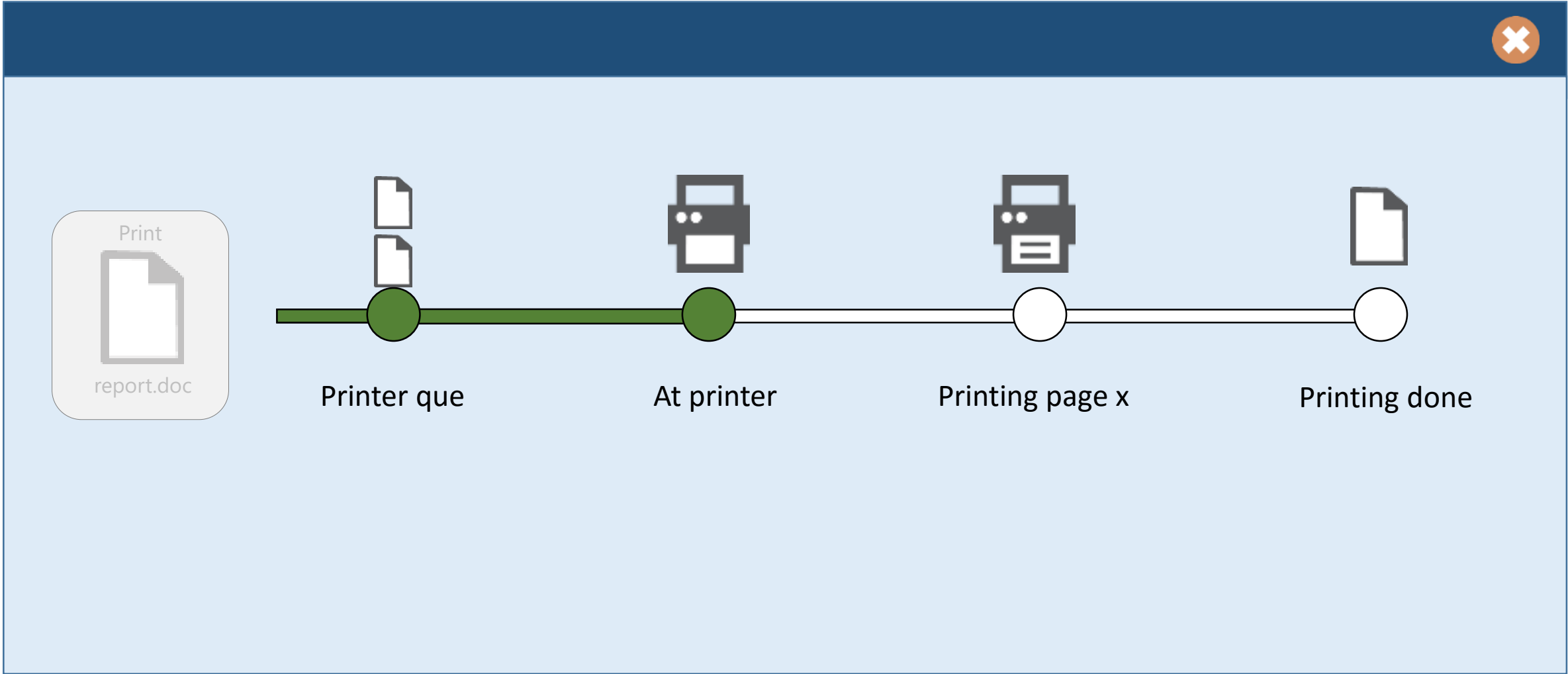
Tillståndsövergång: Exempel för utskrift



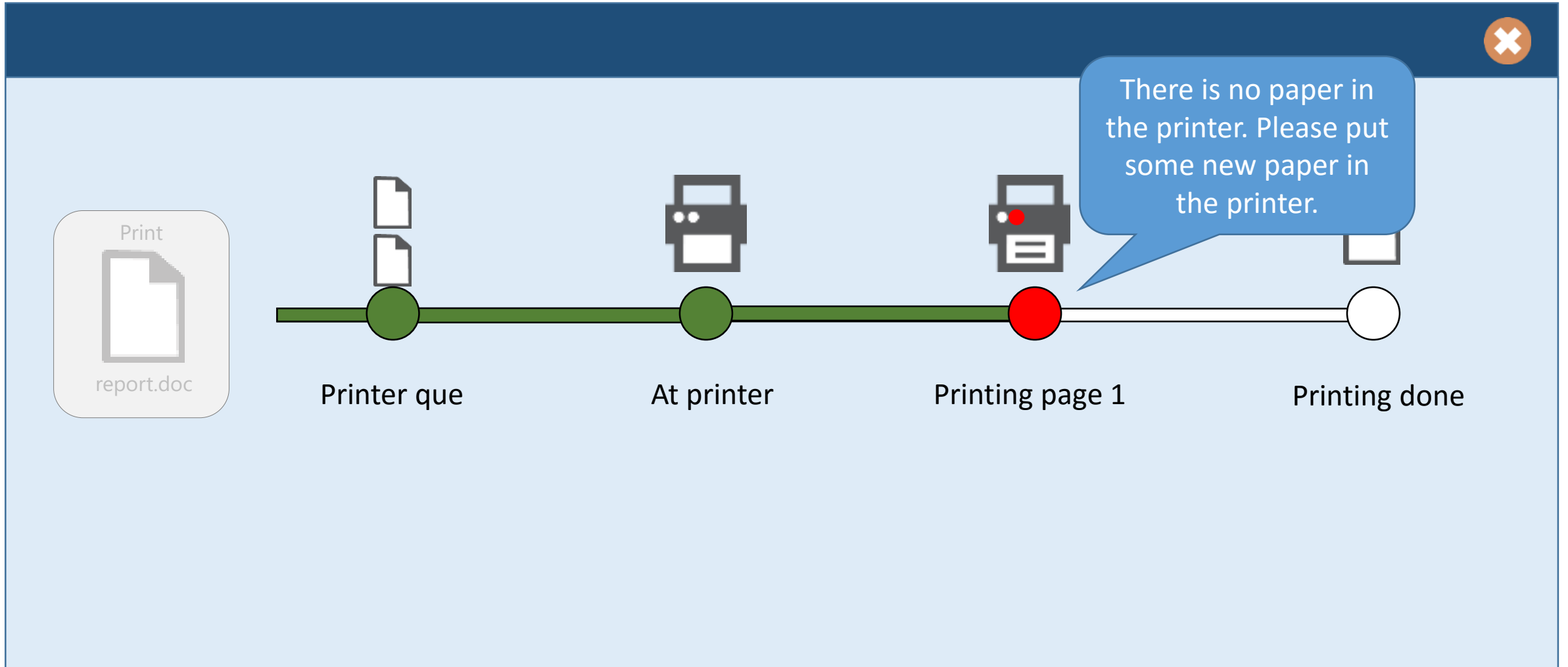
Tillståndsövergång: Exempel för utskrift



Tillståndsövergång: Exempel för utskrift



Tillståndsövergång: Exempel för utskrift



Bra
felmeddelanden

- 
- Något gick fel
 - Det är vårt fel
 - Guida användaren rätt

Bra
felmeddelanden



Bra felmeddelanden

SINCE WE COULDN'T FIND THE PAGE, WOULD YOU LIKE TO PLAY A GAME?
OR GO BACK TO THE [STARTPAGE OF DIGITAL.DI.SE](#)

CHES

POKER

FIGHTER COMBAT

GUERRILLA ENGAGEMENT

DESERT WARFARE

AIR-TO-GROUND ACTIONS

THEATERWIDE TACTICAL WARFARE

THEATERWIDE BIOTOXIC AND CHEMICAL WARFARE

GLOBAL THERMONUCLEAR WAR

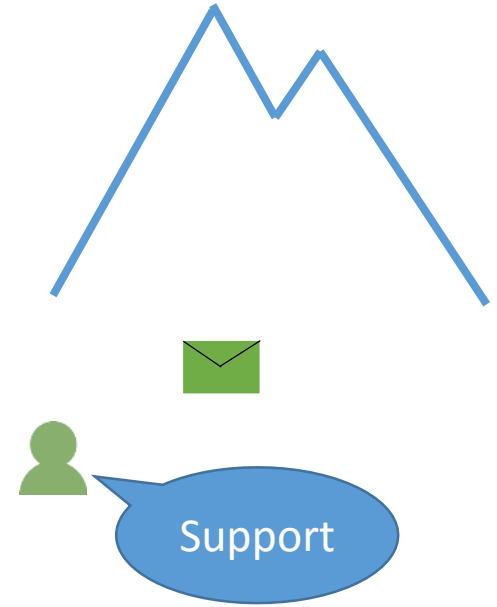
G■

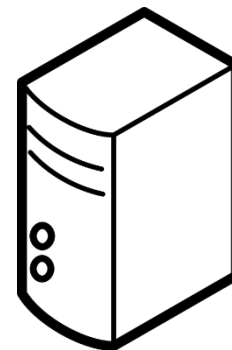
```
// C# example
public static void Main(string[] args)
{
    try
    {
        DoApplicationStuff();
    }
    catch (Exception e)
    {
        GiveUserNiceErrorMessage(e);
    }
}
```

```
<!DOCTYPE html>
<html lang="en">
<head>
    <meta charset="utf-8"/>
    <title>Custom 404 page</title>
</head>
<body>
    Oj något gick visst fel.....
    Låt mig hjälpa dig att hitta rätt igen.
</body>
</html>
```

Undvik krasch

Support



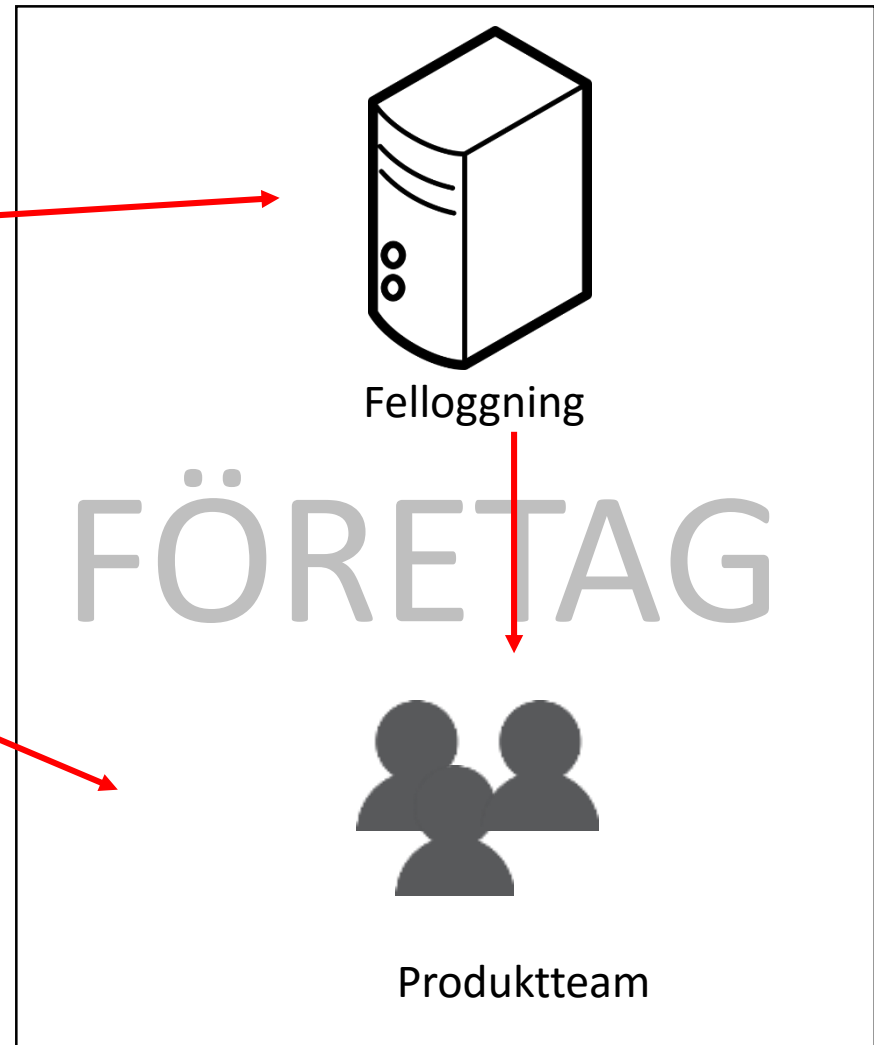


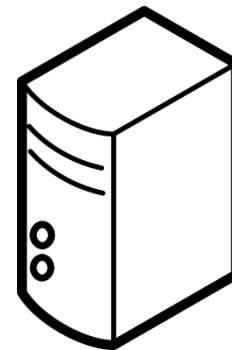
Fellogning

FÖRETAG



Produktteam





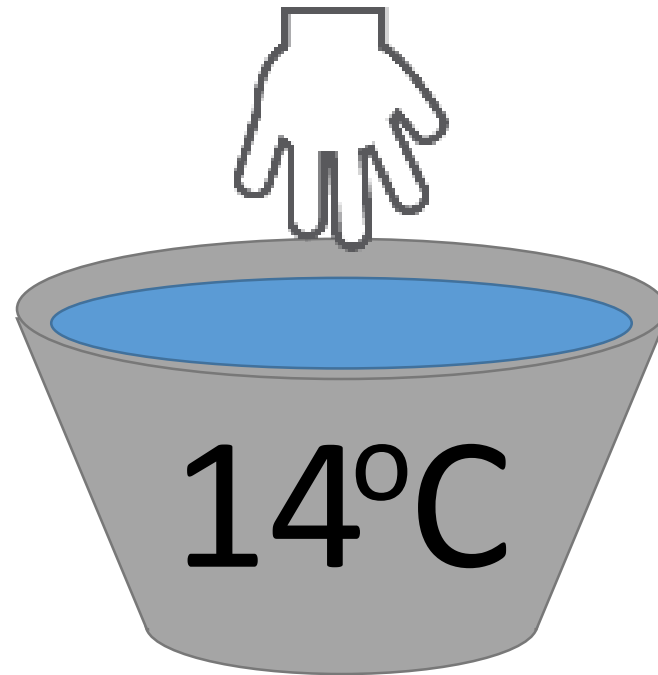
Feedback

FÖRETAG



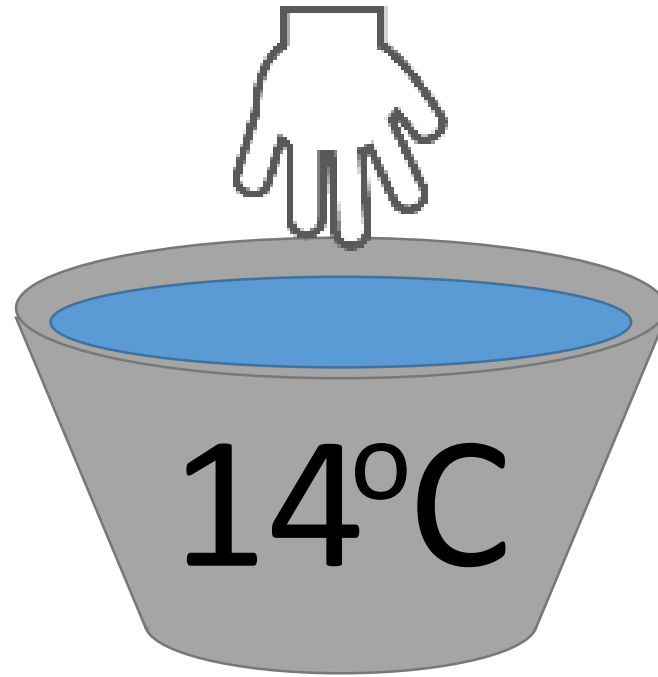
Produktteam

Experiment 1

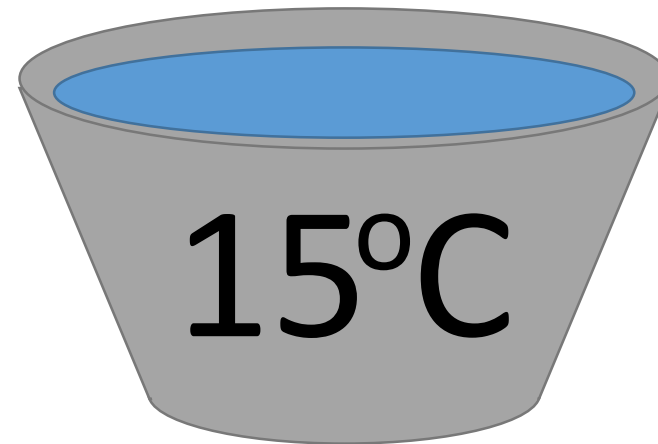


60_{sec}

Experiment 2

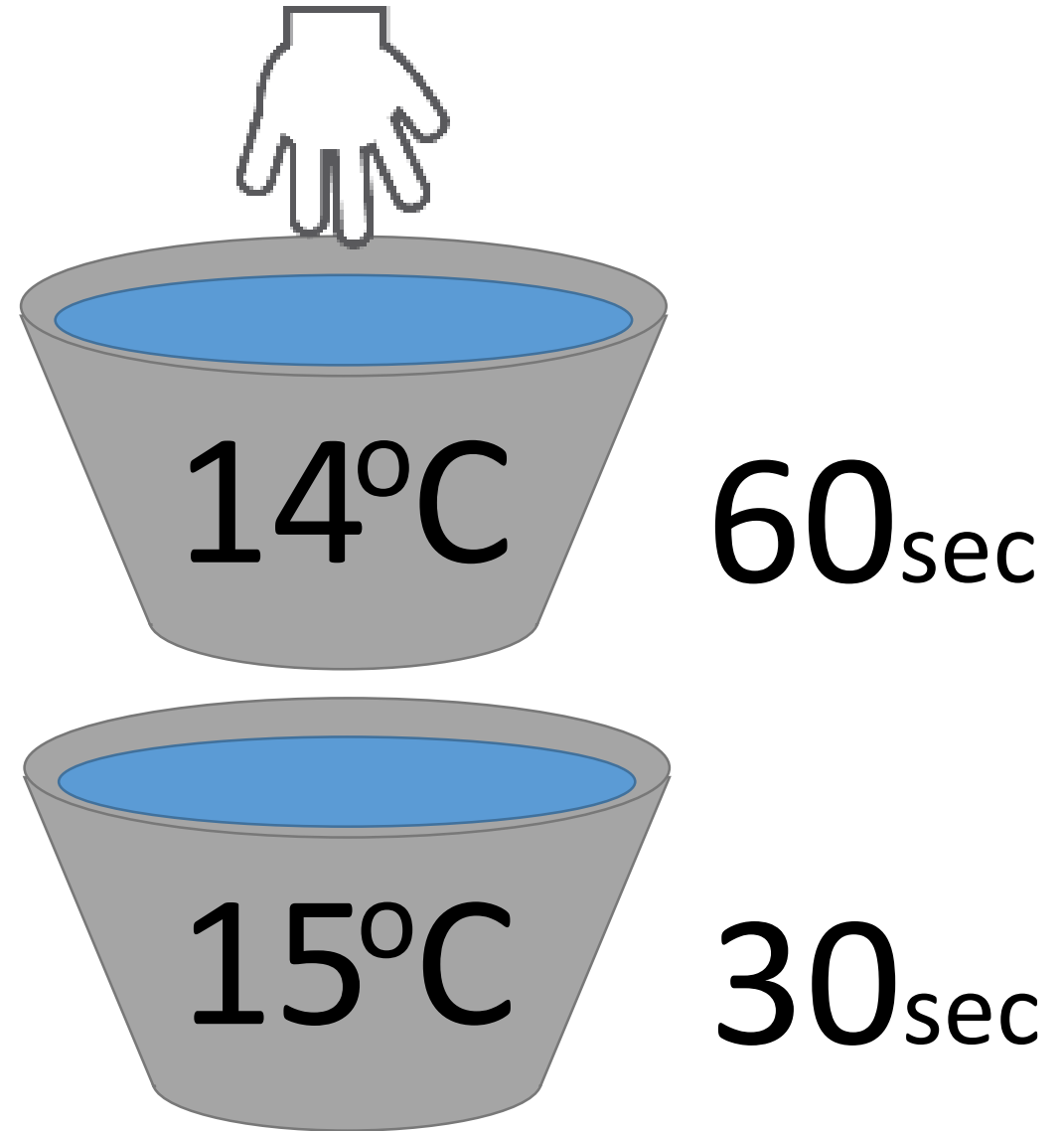
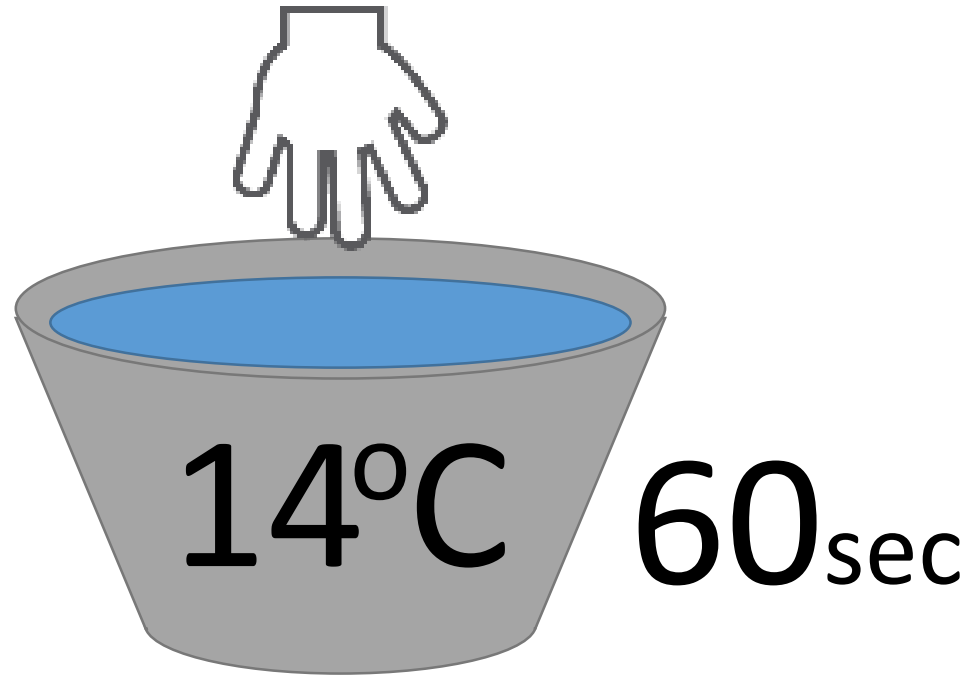


60_{sec}

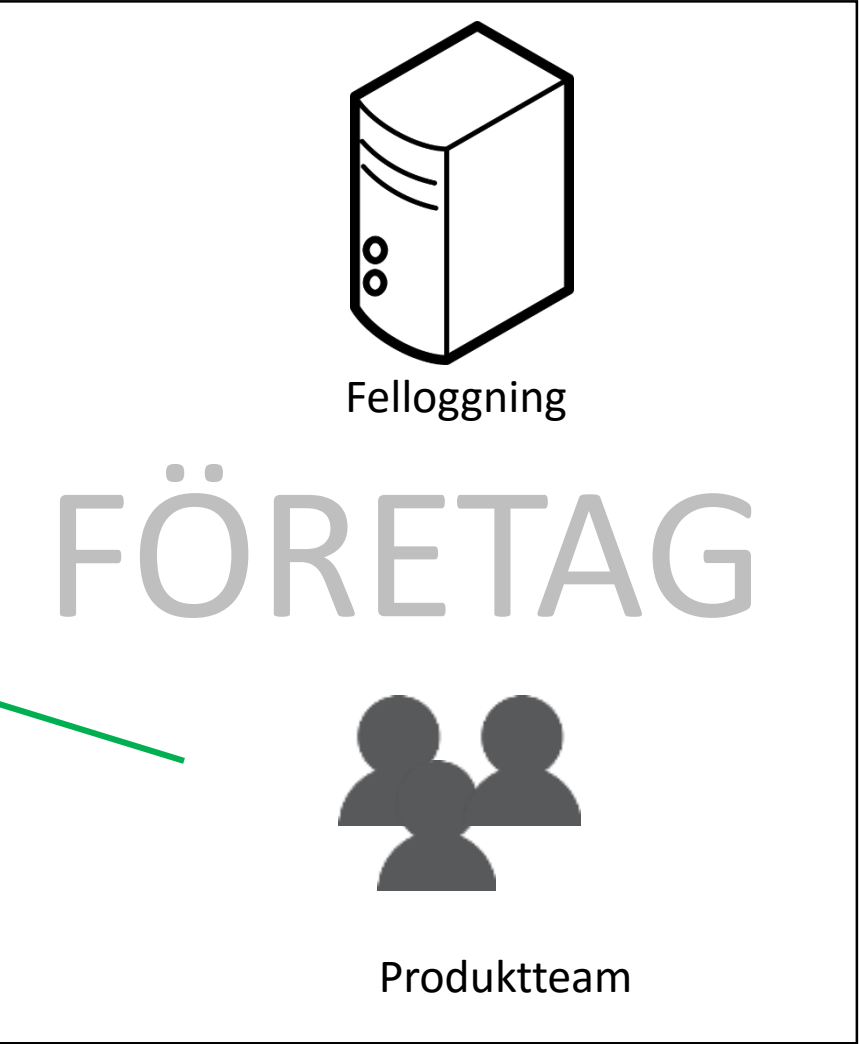


30_{sec}

Experiment 3



Återkoppling



A serene sunset scene over a large body of water. The sun is a bright, glowing orb in the upper right, casting a long, shimmering reflection down the center of the water. The sky is a deep, warm orange. In the foreground, a person and a dog are silhouetted against the water, standing on a large, dark log that extends from the bottom left towards the center. The overall mood is peaceful and contemplative.

The End